

Products Warranty



We warrant our led highbay products for a period of five (5) years from date of purchase. The Warranty is automatically activated at the time of purchase. A dated and signed purchase order is required.

Once the products demonstrated to be defective within the warranty period, We will repair, or at our option, replace the defective product(exterior finish, housing and heat sinks, lens, LED engine, power supply)during the standard warranty period. This warranty applies only to the repair or replacement of the product and only when the product is properly handled, installed and maintained according to our instructions.

This warranty excludes defects resulting from the following situations:

- 1.) Problems caused by improper transportation
- 2.) Problems caused by improper installation
- 3.) Improper power supply & harsh environment installations
- 4.) Improper installation or application not within the specification of the products
- 5.) Uncontrollable factors like Force majeure

We reserve the right to make the decision for examining all the failed products as to judge whether they are defective and covered under this warranty for the validity of any guarantee claim. This warranty excludes field labor or service charges related to the repair or replacement of the product.